

# **Tony's Appliance Inc.**

## **Special Order/Return Policies**

Tony's Appliance requires a 30% deposit on any special-order item.

### **Product Storage**

If Tony's Appliance stores the product for 30 days or more, the payment is due in full at the time of purchase.

### **Canceling or changing order before delivery or pick up**

#### **In Stock Item**

If a customer cancels their order of an in stock item, there will be no fee.

#### **Special Order Items**

If a customer cancels or changes their order before it has shipped from the vendor, there will be no fee.

If a customer cancels or changes their order after it has shipped from the vendor, there will be a 20% restocking fee.

### **Canceling or changing an order after delivery or pick up**

#### **In Stock Item**

There will be a minimum 15% restocking fee on the return of any product that Tony's Appliance has in stock.

#### **Special Order Items**

There will be a minimum 20% restocking fee on the return of any special order product.

A delivery/pickup fee may be added if applicable